ES1335 - InfraOps Engineer - G42 IT



**About the Company**

The position is for Group 42, located in Abu Dhabi in the UAE. Group 42 is a well-funded start-up, on a mission to build the largest cloud in the UAE and to offer artificial intelligence capabilities. Group 42 is the holding company that houses several companies focused on different domains including healthcare, government and smart cities, finance and commodities, oil and gas, research etc. The common denominator of each domain-related subsidiary is technology, as the group seeks to use artificial intelligence and cloud computing to provide solutions to the UAE government and the other sectors it operates in.

**What you'll need**

* Proficiency in Russian or Mandarin
* Openstack

**We are looking for**

* technical talent to help build the Linux based system. As an Information Technologies Engineer on our team, you will perform basic system administration: planning and deploying underlying infrastructure, applications, and troubleshoot escalated IT issues.

**Who you are:**

* - You are a strong Linux systems administrator with experience in RedHat/CentOS and Ubuntu.
* - You are a strong Windows systems administrator with experience maintaining Active Directory.
* - You understand basic networking concepts and troubleshooting: TCP/IP, UDP vs. TCP vs. ICMP, switching and routing.
* - You are knowledgeable of networks, routers, switches, firewalls and wireless equipment.
* - You have familiarity with common productivity tools: Microsoft Office, Atlassian Jira/Confluence, GitLab
* - You have experience managing office printers.
* - You are reliable, you participate in ongoing monitoring and evaluation of server performance.
* - You are detailed, you create and maintain technical support documentation and procedures related to new technology installations and implementations.
* - You are a team player, ready to assist your colleagues and receive help from others.
* - You have strong customer service skills, provide technical troubleshooting advice and serve as a resource to team members
* - You enjoy collaborating in a multicultural and diverse environment that expands to include various geographic locations and spans numerous cultures.
* - You have stellar communication skills, effectively expressing yourself you convey and receive information in a clear, credible and consistent manner.

**Basic Requirements:**

* - Experience building and troubleshooting secure printing
* - Knowledge of building and maintaining private e-mail servers
* - Minimum 5 years Linux or Unix and Windows administration

**Mandatory Requirements**

* - Comfortable on the Unix command line and Windows PowerShell
* - The ability to work independently, see work without guidance, identify and solve problems without direction
* - Experience building and maintaining Microsoft Active Directory

**Bonus:**

* - Knowledge of scripting languages such as Java, Python, Ruby, Bash
* - Experience installing, configuring, and customizing Atlassian products: Jira, Confluence
* - Experience growing new IT departments
* - Familiar with Ansible and/or Puppet; automation
* - Very comfortable troubleshooting complex infrastructure issues, intersecting networking, configurations, and user errors
* **Not Required:**
* - DevOps, code writing